



February 2, 2009

Dear Customer:

We are pleased to provide the S-Series customer service training schedule for 2009. Training is conducted over a 2 day period for the Schwarze S-Series Sweeper. The two day training period includes two separate sessions consisting of:

Day 1 (2 hrs)	Introduction and Policy and Procedure	
Safety	Manuals	CD's
Key Contacts	www.schwarze.com	SII Web Site Training
2009 Warranty Policy	PDI Sheets	Set Up Sheets

Day 1 & 2 (14 hrs)	S-Series Service/Maintenance	
PV Hydraulics	PV Electrical	PV Maintenance
S233SE Hydraulics	S233SE Electrical	S233SE Maintenance
S333SE Hydraulics	S333SE Electrical	S333SE Maintenance
S347/348 Hydraulics	S337/348 Electrical	S347/348 Maintenance
S348LE Hydraulics	S348LE Electrical	S348LE Maintenance

You are welcome to attend any or all of the product segments offered during the training periods.

Class size is limited (14 maximum) therefore check on availability prior to booking your reservation.

Thank you,

Wes Brant 256-851-1235 wbrant@schwarze.com

For Schwarze Industries Inc.

Wes Brant

Product Assurance Manager

“New Ideas From The Company That’s Sweeping The Earth”SM



Factory Service Training Schedule 2009

DATE OF CLASS	PRODUCTS
March 24 & 25	S-Series
June 23 & 24	S-Series
September 15 & 16	S-Series
December 1 & 2	S-Series

Classes are held in the SII's training room starting at 8:00 AM with a 1 hour lunch break, finishing at 3:30 PM.

Attendees will receive a training participation certificate and a CD containing the training program presentation, a complete set of part manuals, hydraulic and electrical schematics.

Early registration cutoff dates:**10 business days before class start date****Class size is limited to twelve (12) attendees per day.****Fees:**

Early registration	\$100.00
Registration	\$135.00
Non-dealers	\$150.00

Transportation, meals, and lodging paid by attendee.

Fax 256-851-1189 or e-mail wbrant@schwarze.com registration form no later than 2 business days before class start date.

If you should have any questions please contact:

Wes Brant	(Work)	256-851-1235
	(Cell)	256-683-0135
	(Fax)	256-851-1189
	(E-mail)	wbrant@schwarze.com

Enclosures: Registration Form
Hotel Listing

Schwarze Industries Service Training Registration Form

Indicate Class Date from Attached Schedule: _____Huntsville, Alabama

Attendee name:**Title:****Company:****Address:****Telephone:****Fax:****E-Mail:**

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ACCOMMODATIONS FOR ATTENDEES WITH SPECIAL NEEDS: For any special arrangement, such as enhanced audio amplification, specific dietary requirements, physically challenged, oral, or sign interpreters, please contact us at 256-851-1235.

REGISTRATION FEES: The registration fee includes all class sessions, materials, and daily lunch.

Early registration fee (postmarked by 10 business days prior to class start)	_____	@ \$100.00
Dealer registration fee (postmarked by 2 business days prior to class start)	_____	@ \$135.00
End user registration fee (postmarked by 2 business days prior to class start)	_____	@ \$150.00
Total:		\$_____

Lodging, lodging reservations (see hotel listing following), transportation, and meal costs are the responsibility of the attendee.

Payment method:

_____ **Check enclosed** _____ **Institutional Purchase Order Attached**

Credit Card: _____ **Credit Card Number:**

Visa MC Amex Discover **Expiration Date:**

Name on Card:

RETURN COMPLETED FORM AND FEE TO:

Schwarze Industries Inc.
External Training
1055 Jordan Road Huntsville, AL 35811
Fax: 256-851-1189
E-mail: wbrant@schwarze.com

Schwarze Industries reserves the right to cancel a class due to low enrolment. We will make every effort not to cancel our classes, as we understand the inconvenience this may cause attendees and businesses.

For Company Use Only

AMOUNT PAID: _____ **DATE:** _____ **Rec. by:**

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Select Hotel by Holiday Inn
401 Williams Ave
Huntsville AL 35801
256-533-1400
<http://www.ichotelsgroup.com>

Holiday Inn Research Park
5903 University Drive

Huntsville AL 35816
256-830-0600
<http://www.ichotelsgroup.com>
Ask for Schwarze rate

Hilton Garden Inn
4801 Governors House Dr
Huntsville AL 35805
256-430-1778
<http://www.ichotelsgroup.com>
Ask for Schwarze rate

Best Western Rocket City Inn
Torok Circle
Huntsville AL 35806
256-837-7412
<http://www.bestwestern.com>

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