



January 15, 2010

Dear Customer:

We are pleased to provide the S-Series customer service training schedule for 2010. Training is conducted over a 2 day period for the Schwarze S-Series Sweeper. The two day training period includes two separate sessions consisting of:

<b>Day 1 (2 hrs)</b>	<b>Introduction and Policy and Procedure</b>	
<b>Safety</b>	<b>Manuals</b>	<b>CD's</b>
<b>Key Contacts</b>	<a href="http://www.schwarze.com">www.schwarze.com</a>	<b>SII Web Site Training</b>
<b>2009 Warranty Policy</b>	<b>PDI Sheets</b>	<b>Set Up Sheets</b>

<b>Day 1 &amp; 2 (14 hrs)</b>	<b>S-Series Service/Maintenance</b>	
<b>PV Hydraulics</b>	<b>PV Electrical</b>	<b>PV Maintenance</b>
<b>S233SE Hydraulics</b>	<b>S233SE Electrical</b>	<b>S233SE Maintenance</b>
<b>S333SE Hydraulics</b>	<b>S333SE Electrical</b>	<b>S333SE Maintenance</b>
<b>S347/348 Hydraulics</b>	<b>S337/348 Electrical</b>	<b>S347/348 Maintenance</b>
<b>S348LE Hydraulics</b>	<b>S348LE Electrical</b>	<b>S348LE Maintenance</b>

You are welcome to attend any or all of the product segments offered during the training periods.

Class size is limited (14 maximum) therefore check on availability prior to booking your reservation.

Thank you,

Wes Brant                      256-851-1235                      [wbrant@schwarze.com](mailto:wbrant@schwarze.com)

For Schwarze Industries Inc.

Wes Brant

Product Assurance Manager

**“New Ideas From The Company That’s Sweeping The Earth”<sup>SM</sup>**





**ACCOMMODATIONS FOR ATTENDEES WITH SPECIAL NEEDS:** For any special arrangement, such as enhanced audio amplification, specific dietary requirements, physically challenged, oral, or sign interpreters, please contact us at 256-851-1235.

**REGISTRATION FEES:** The registration fee includes all class sessions, materials, and daily lunch.

Early registration fee (postmarked by 10 business days prior to class start)	_____	@ \$100.00
Dealer registration fee (postmarked by 2 business days prior to class start)	_____	@ \$135.00
End user registration fee (postmarked by 2 business days prior to class start)	_____	@ \$150.00
<b>Total:</b>		\$_____

*Lodging, lodging reservations (see hotel listing following), transportation, and meal costs are the responsibility of the attendee.*

**Payment method:**

\_\_\_\_\_ **Check enclosed**      \_\_\_\_\_ **Institutional Purchase Order Attached**

**Credit Card:** \_\_\_\_\_ **Credit Card Number:**

**Visa MC Amex Discover**      **Expiration Date:**

**Name on Card:**

**RETURN COMPLETED FORM AND FEE TO:**

Schwarze Industries Inc.  
External Training  
1055 Jordan Road Huntsville, AL 35811  
Fax: 256-851-1189  
E-mail: [wbrant@schwarze.com](mailto:wbrant@schwarze.com)

Schwarze Industries reserves the right to cancel a class due to low enrolment. We will make every effort not to cancel our classes, as we understand the inconvenience this may cause attendees and businesses.

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**For Company Use Only**

**AMOUNT PAID:** \_\_\_\_\_ **DATE:** \_\_\_\_\_ **Rec. by:**

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Select Hotel by Holiday Inn  
401 Williams Ave  
Huntsville AL 35801  
256-533-1400  
<http://www.ichotelsgroup.com>

Holiday Inn Research Park  
5903 University Drive

Huntsville AL 35816  
256-830-0600  
<http://www.ichotelsgroup.com>  
Ask for Schwarze rate

Hilton Garden Inn  
4801 Governors House Dr  
Huntsville AL 35805  
256-430-1778  
<http://www.ichotelsgroup.com>  
Ask for Schwarze rate

Best Western Rocket City Inn  
Torok Circle  
Huntsville AL 35806  
256-837-7412  
<http://www.bestwestern.com>

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